



Wellness Plus

Dashboard | The Facility Admin Guidebook



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Get Started

- Mobile Device, Wearable Device & Browser Compatibility
- Login

Last updated: August 17, 2023



| Mobile Device, Wearable Device & Browser Compatibility

A) Device Model & OS:

- iPhone 7 (iOS - 15.4)
- iPhone XR (iOS - 14.8, 15.4)
- iPhone 11 Pro (iOS - 16.4)
- iPhone 11.12.13 Simulators (iOS - 15.4)
- iPhone 13 pro max (iOS - 15.6.1)
- iPhone X (iOS - 15.4)
- Galaxy Note 9 (Android 10)
- Google Pixel 6 (Android 13)
- Vivo V21 (Android 13)
- Galaxy Note20 (Android 13)
- Redmi Note 11S (Android 12)
- One Plus 6T (Android 11)

B) Wearable Device:

- Fitbit
- Apple Watch

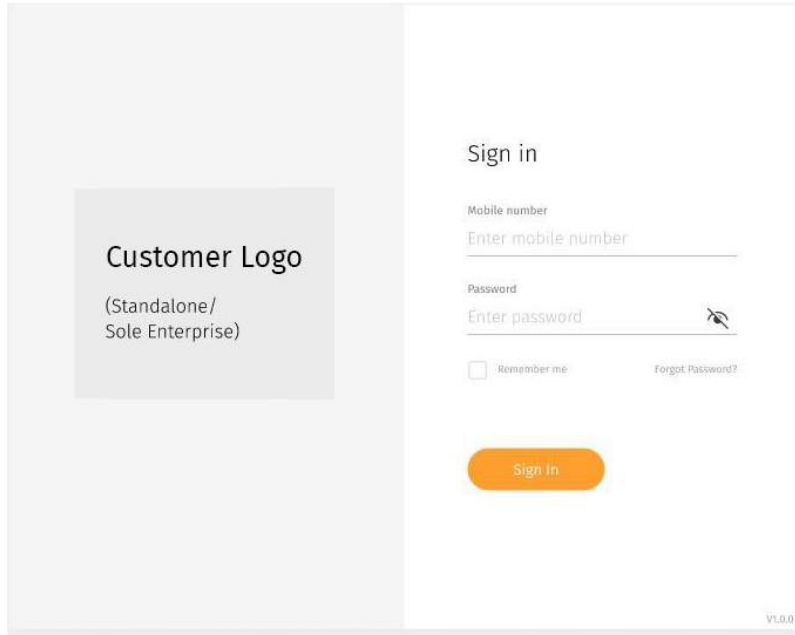
C) Browser:

- Chrome
- Microsoft Edge

- This is a list of mobile devices, browsers & wearable devices that are best suited for Wellness Plus.
- We encourage users to check this list to ensure their mobile devices, browsers & wearable devices are compatible with the app before using it.
- Customers using Fireball may experience some compatibility issues while using the app.



| Login



Customer Logo
(Standalone/
Sole Enterprise)

Sign in

Mobile number
Enter mobile number

Password
Enter password

Remember me [Forgot Password?](#)

Sign in

VI.0.0

← Enter your email address and password



| Login (cont.)

Customer Logo
(Standalone/
Sole Enterprise)

Verify OTP
Please enter the 6 digit OTP sent via SMS
to your registered mobile number.

OTP
123456

[Submit](#) [Back to Sign In](#)

VT-0.0

Customer Logo
(Standalone/
Sole Enterprise)

Verify OTP
Please enter the 6 digit OTP sent to your
registered email address.

OTP
123456

[Submit](#) [Back to Sign In](#)

VT-0.0

↔ Enter your OTP sent to your registered phone number or email address (whichever applicable).

| Login (cont.)

Customer Logo
(Standalone/
Sole Enterprise)

Verify OTP

Please enter the 6 digit OTP sent via
Email & SMS to your registered mobile
number.

Email OTP
123456 Verified

SMS OTP Resend (112)

[Submit](#) [Back to Sign In](#)

V1.0.0

← There may be a scenario where you have to retrieve your OTP through both phone number and email address for security reasons.

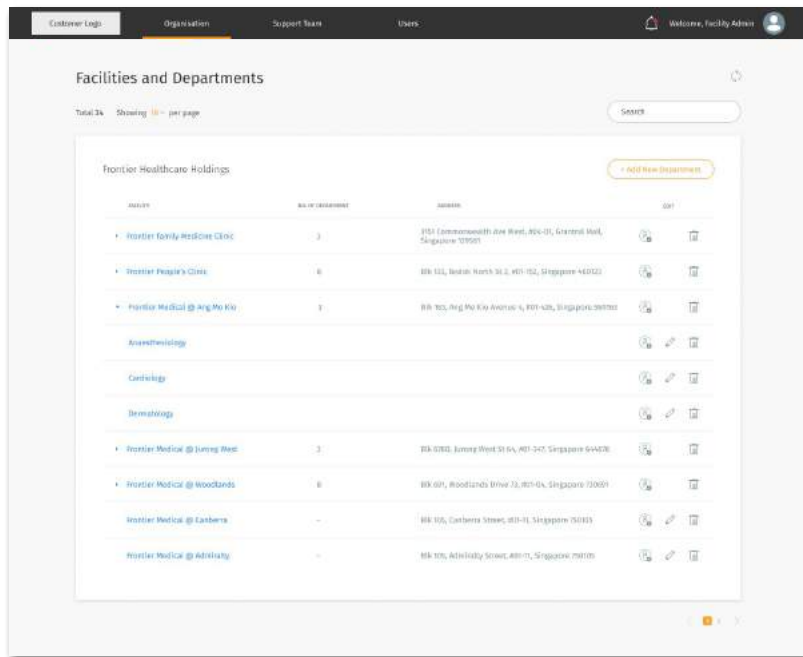


Facilities and Departments

- About Facilities and Departments
- Adding Departments
- Editing Departments
- Deleting Facilities and Departments
- Assigning User
- Assigning Support Team members
- Assigning User, Support Team members & Department Admins for Department



About Facilities and Departments



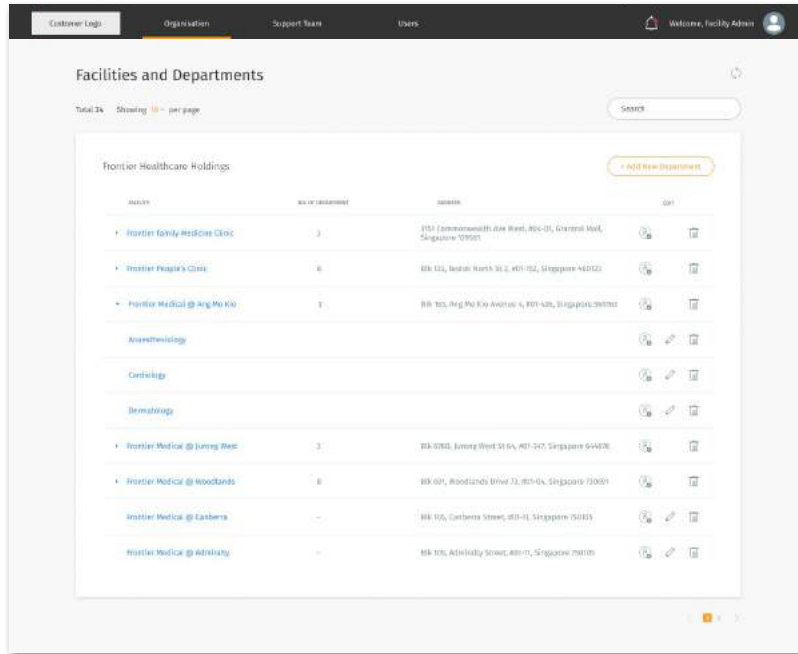
← ↑ You may access the Facilities and Departments page through the “**Organisation**” tab at the **top navigation bar**.

← The **Facilities and Departments** screen shows a list of Facilities under your organization which you can view each facilities and department information.

You can manage each list by adding, deleting. However, you can only edit departments information.

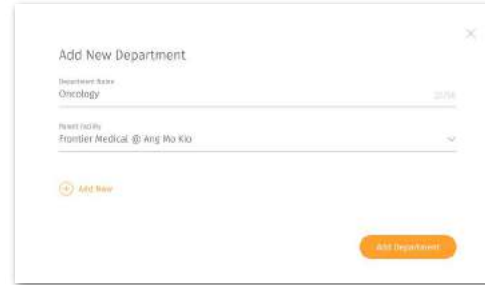


Adding Departments



The screenshot shows a web application interface for managing facilities and departments. The main heading is 'Facilities and Departments'. Below the heading, there is a search bar and a 'Showing 10 - per page' indicator. The main content area displays a list of departments under the heading 'Frontier Healthcare Holdings'. Each department row includes a name, a numerical value, and a detailed address. The departments listed are:

name	no. of department	address	edit
Frontier Family Medicine Clinic	3	110 Commonwealth Ave West, #01-01, Central Mall, Singapore 130501	[edit] [delete]
Frontier People's Clinic	6	818 111, Seahub North 31.2, #01-152, Singapore 409322	[edit] [delete]
Frontier Medical @ Ang Mo Kio	1	818 105, Ang Mo Kio Avenue 4, #01-425, Singapore 569825	[edit] [delete]
Anaesthesiology			[edit] [delete]
Cardiology			[edit] [delete]
Dermatology			[edit] [delete]
Frontier Medical @ Living Med	3	818 010, Juncus West 51 04, #01-247, Singapore 644206	[edit] [delete]
Frontier Medical @ Woodlands	6	818 001, Woodlands Drive 32, #01-04, Singapore 730001	[edit] [delete]
Frontier Medical @ Carberra	-	818 101, Carberra Street, #01-11, Singapore 730101	[edit] [delete]
Frontier Medical @ Admiralty	-	818 101, Admiralty Tower, #01-11, Singapore 730101	[edit] [delete]



The 'Add New Department' modal form contains the following fields and buttons:

- Department Name: Oncoology
- Parent Facility: Frontier Medical @ Ang Mo Kio
- + Add New button (top left)
- Add Department button (bottom right)

To add a new department, click on the **“Add New Department”** button at the top right of the facility list.

For **New Department**:

- Key in the relevant department name and select the appropriate facility to be added to and press **“Add Department”** to proceed
- You may add more than one department at a time by clicking on the **“+Add New”** to generate a new row



Editing Departments

name	no of consultant	address	edit
• Frontier Family Medicine Clinic	3	312 (Commonwealth Ave West, #04-01, Central Mall, Singapore 139591)	
• Frontier People's Clinic	6	88-111, Seaham Road, #01-02, Singapore 439523	
• Frontier Medical @ Ang Mo Kio	1	88-103, Ang Mo Kio Avenue 4, #01-026, Singapore 569882	
Anaesthesiology			
Cardiology			
Dermatology			
• Frontier Medical @ Jurong West	3	89-130, Jurong West St 63, #01-247, Singapore 640081	
• Frontier Medical @ Woodlands	6	89-01, Woodlands Drive 72, #01-04, Singapore 730091	
Frontier Medical @ Carbone	-	88-10, Carbone Street, #01-01, Singapore 539333	
Frontier Medical @ Admiralty	-	88-115, Admiralty Street, #01-01, Singapore 539333	

Edit Department

Department Name
Anaesthesiology

Home Facility
Frontier Medical @ Ang Mo Kio

Save Changes

← To edit department, click on the edit icon on the desired facility/department you like to edit.

↑ Make the appropriate changes and click on **“Save Changes”** button to finish editing.



Deleting Facilities and Departments

The screenshot displays the 'Facilities and Departments' management interface. The top navigation bar includes 'Customer Logs', 'Organisation', 'Support Team', and 'Users'. The main content area shows a table of facilities under 'Frontier Healthcare Holdings'. A modal dialog is open in the foreground, asking for confirmation to delete the 'Frontier Family Medicine Clinic'.

Facility	Location	Address	SH
Frontier Family Medicine Clinic	3	110 East Coast Road, #04-01, Central West, Singapore 118001	
Frontier People's Clinic	6	110, Beach Road #02, #01-02, Singapore 119121	
Frontier Medical @ Ang Mo Kio	1	110, Ang Mo Kio Avenue 4, #01-01, Singapore 569611	

Are you sure you want to delete the facility "Frontier Family Medicine Clinic"?
This action cannot be reversed.

Buttons: Cancel, Delete Facility

Unable to delete the facility "Frontier Family Medicine Clinic"
Please unassign all the patients, care team members & facility administrators, and delete all the departments under it before delete the facility.

Dismiss

Message will automatically dismiss in 5 seconds

Note:

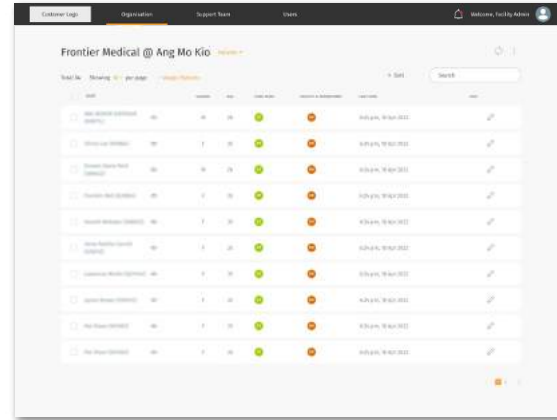
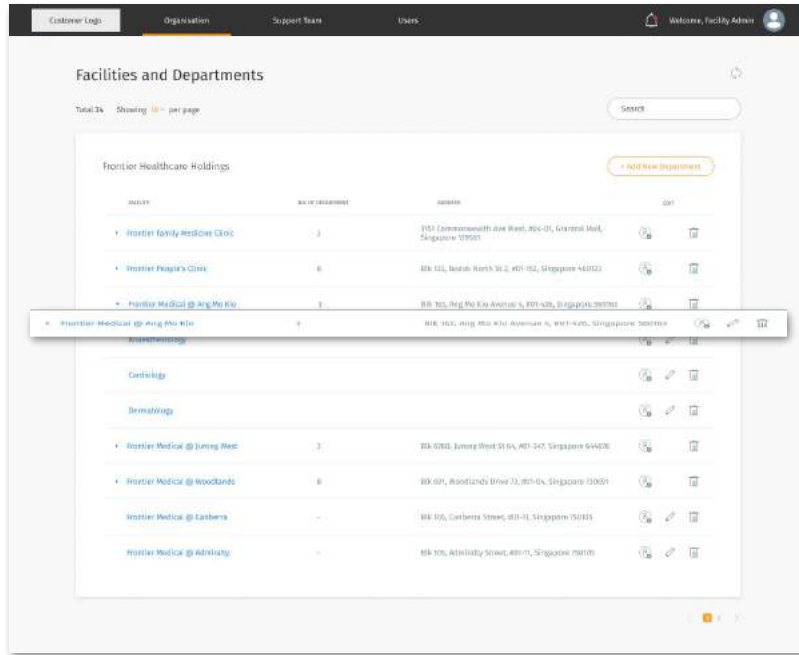
↑ Facility and department can only be deleted if it is empty. ie. no User, Support Team members, facility admin and department- (department admin for department) under it.

↖ To delete a new facility or department, click on the Delete icon on the desired facility/department you like to delete.

← Confirm your action by clicking on the "Delete Facility/Department" button



Assigning Users (Not Available Currently)



Select the Facility you would like to add User to.

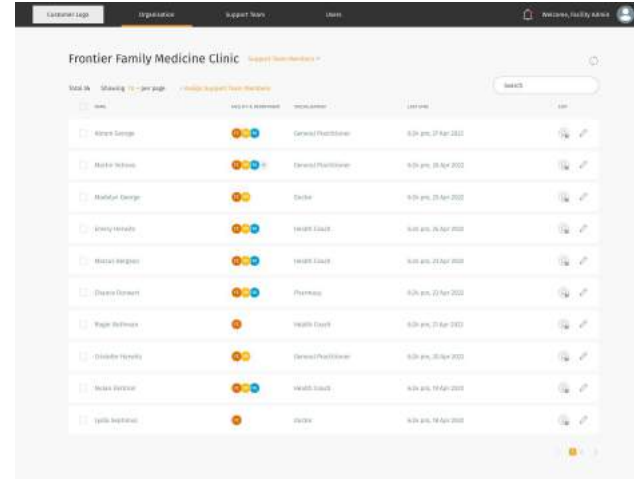
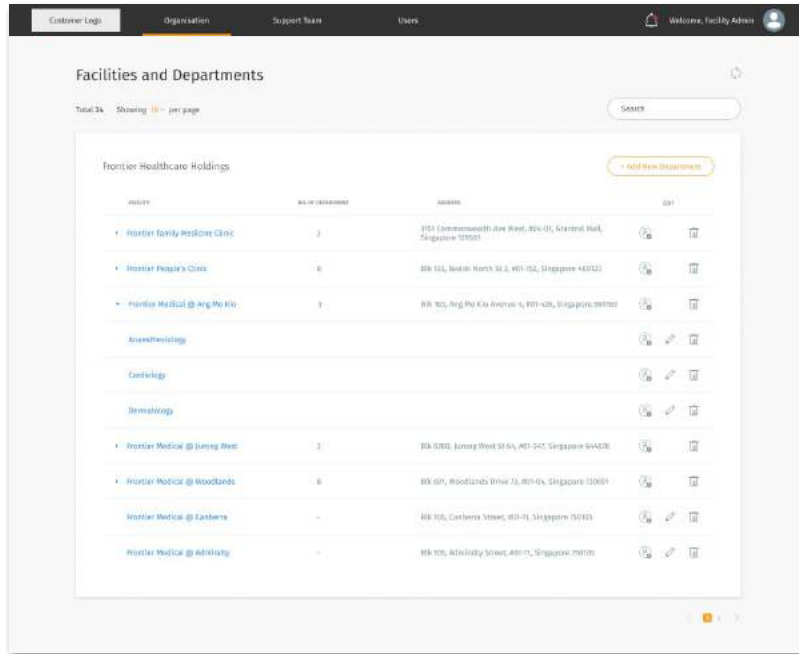
Click on the drop down beside the facility title and select “Users”

Click on the “+Assign Users” located below

Note: +Assign Users” feature is currently not available, admin could only change user’s facility via “Edit user detail” Flow.



Assigning Support Team Members



← Select the Facility you would like to add Support Team Members to.

↑ Click on the drop down beside the facility title and select **“Support Team Members”**















↑ Click on the **“+Assign Support Team Members”** located below



Assigning Support Team Members

Assign Support Team Member to Frontier Family Medicine Clinic

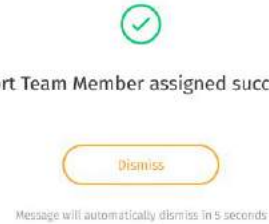
Search by support team member's name

<input checked="" type="checkbox"/>	 Abram George	<input checked="" type="checkbox"/>	 Abram George
<input checked="" type="checkbox"/>	 Martin Vetrovs	<input checked="" type="checkbox"/>	 Martin Vetrovs
<input checked="" type="checkbox"/>	 Madelyn George	<input checked="" type="checkbox"/>	 Madelyn George
<input checked="" type="checkbox"/>	 Chance Dorwart	<input checked="" type="checkbox"/>	 Chance Dorwart
<input checked="" type="checkbox"/>	 Roger Bothman	<input checked="" type="checkbox"/>	 Roger Bothman
<input checked="" type="checkbox"/>	 Cristofer Herwitz	<input checked="" type="checkbox"/>	 Cristofer Herwitz
<input checked="" type="checkbox"/>	 Nolan Ekstrom	<input checked="" type="checkbox"/>	 Nolan Ekstrom

19 Support Team Members Selected (Max 20)

Confirm

Support Team Member assigned successfully

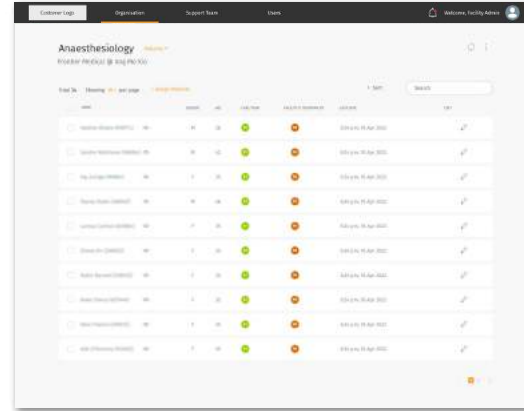
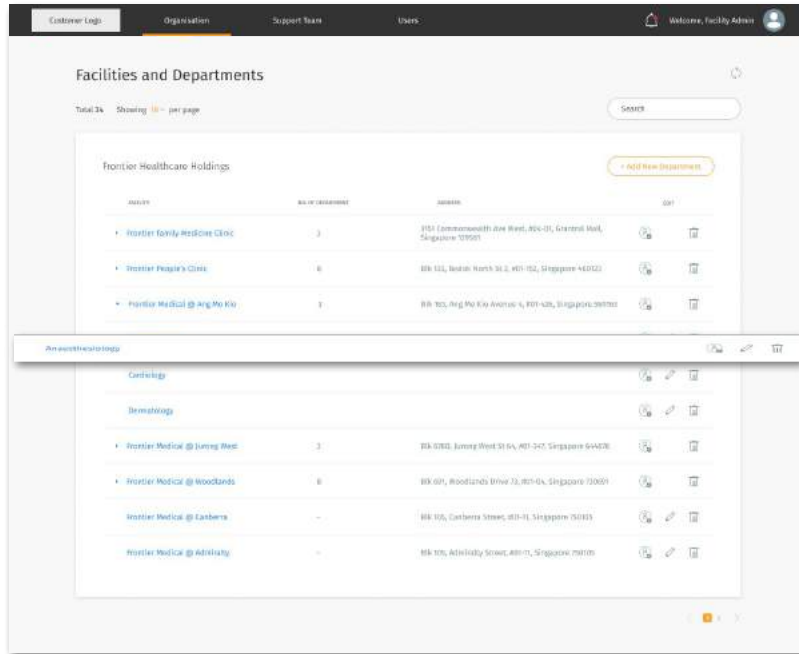


← ↑ You may either scroll the list of Support Team Members or search directly through the search box.

↑ Once you have selected the Support Team Members you like to add, press the confirm button to assign.



Assigning Users, Support Team Members, Department Admins for Department



Assigning Users, Support Team Members, Department Admins for Department is the same steps as assigning for facility.

Only different is selecting the **specific department** of a facility to assign them to and the change in facility administrator to **department administrator**



Facility Administrators

- About Facility Administrators
- Adding Facility Administrators
- Editing Facility Administrators (Personal)



About Facility Administrators

The screenshot displays the 'Facility Administrators' page. At the top, there is a navigation bar with tabs for 'Customer Logs', 'Organisation', 'Support Team', and 'Users'. The 'Organisation' tab is active. Below the navigation bar, the page title 'Facility Administrators' is shown, along with a '+ Add New Facility Administrator' button and a search bar. The main content area contains a table with the following data:

name	ROLES & DEPARTMENTS	LAST TIME
Adelle Jensen (Geddes)	Facilities, IT	9:24 pm, 26 Apr 2022
Elisa Gilco (SnagIt)	Facilities, IT	9:24 pm, 25 Apr 2022
Amy Boyd (Janykay)	IT	9:24 pm, 25 Apr 2022
Sarvad Mendir (Kumar)	Facilities, IT	9:24 pm, 24 Apr 2022
Melissa Dale (Pattison)	Facilities	9:24 pm, 23 Apr 2022
Perwange Luton (Kempson)	Facilities, IT	9:24 pm, 22 Apr 2022
Kashan Mehta (Kumar)	IT	9:24 pm, 21 Apr 2022
Tanya Patel (Sanyal)	Facilities	9:24 pm, 21 Apr 2022
Umaranto Luton (Kempson)	Facilities	9:24 pm, 19 Apr 2022
Francis Hill (Francis)	Facilities, IT	9:24 pm, 18 Apr 2022



↑ You may access the Facility Administrators page through the **“Organisation”** tab at the **top navigation bar**.

← The **Facility Administrators** screen shows a list of Facility Admin under your organization

← Each Facility Admin may manage multiple facility

You can manage each list by adding new facility admin



Adding Facility Administrator

+ Add A New Facility Administrator

The screenshot shows a web application interface for managing Facility Administrators. At the top, there are navigation tabs: Customer Logs, Organisation, Support Team, and Users. The current user is identified as 'Welcome, Facility Admin'. The main heading is 'Facility Administrators', with a '+ Add New Facility Administrator' button and a search bar. Below this, there is a table listing administrators with columns for 'Name', 'Account & Permissions', and 'Last View'. The table contains 10 entries, each with a checkbox, a name, a set of colored icons representing permissions, and a date.

Name	Account & Permissions	Last View
<input type="checkbox"/> Adilo Jensen (Gæst)		9:24 pm, 26 Apr 2022
<input type="checkbox"/> Elina Oksa (SnagIt)		9:24 pm, 25 Apr 2022
<input type="checkbox"/> Amy Bevil (Jernbyg)		9:24 pm, 25 Apr 2022
<input type="checkbox"/> Sirkka-Maria Ruuska		9:24 pm, 24 Apr 2022
<input type="checkbox"/> Mattias Erik (Fallman)		9:24 pm, 23 Apr 2022
<input type="checkbox"/> Per-Anders Laitinen (Renkajärvi)		9:24 pm, 22 Apr 2022
<input type="checkbox"/> Kasper Meris (Koskela)		9:24 pm, 21 Apr 2022
<input type="checkbox"/> Tarmo Mäkelä (Santala)		9:24 pm, 21 Apr 2022
<input type="checkbox"/> Urmommi Laitinen (Renkajärvi)		9:24 pm, 19 Apr 2022
<input type="checkbox"/> Francisco Hall (Francis)		9:24 pm, 18 Apr 2022

← ↑ To add a new Facility Administrators, click on the “Add **New Facility Administrator**”.



Adding Facility Administrator

The image displays three sequential screenshots of a web form titled "Add a New Facility Admin".

- First Screenshot:** Shows the "Facility Admin Details" section. The "Account Setup" step is highlighted with an orange circle. The "Username" field contains "Vivian". Below it, there is a "Profile Picture (Optional)" section with three circular icons. A "Next" button is at the bottom right.
- Second Screenshot:** Shows the "Basic Information" section. The "Account Setup" and "Basic Information" steps are marked with green checkmarks. The "First Name" field contains "Vivian", "Last Name" contains "Liu", "Email" contains "VivianLiu@gmail.com", and "Country" is set to "Singapore". A "Back" button is at the bottom left, and a "Next" button is at the bottom right.
- Third Screenshot:** Shows the "Facility" section. The "Account Setup", "Basic Information", and "Facility" steps are marked with green checkmarks. The "Facility" dropdown menu is open, showing "Singapore General Hospital/Frontier Family Medicine Clinic". A "Back" button is at the bottom left, and a "Create Account" button is at the bottom right.

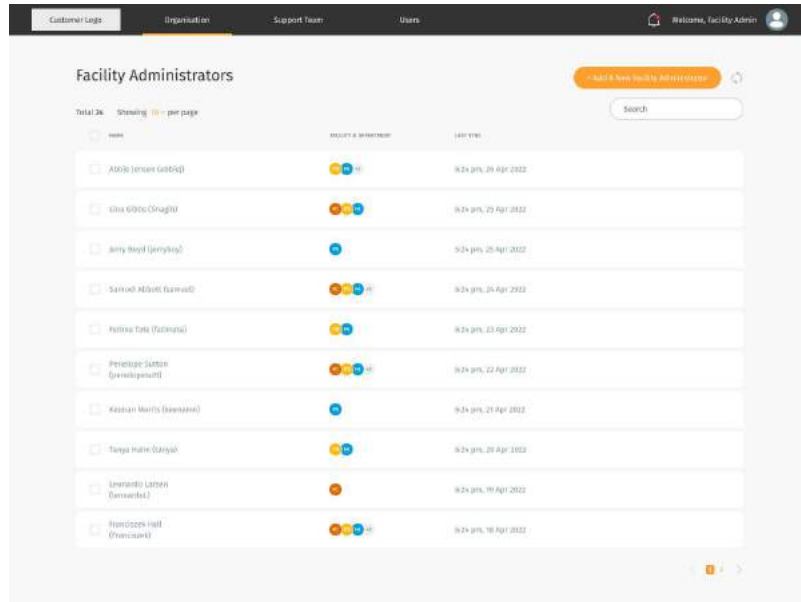
Step up an account for the facility admin by filling in the **username and uploading a profile picture (Optional)**.





















Key in the basic information about the administrator.

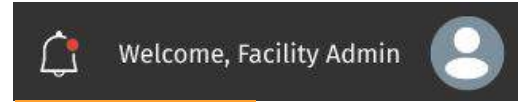
Assign new administrator to a facility



Editing Facility Administrator (Personal)



NAME	ACCOUNT INFORMATION	LAST LOGIN
Adlio Jensen (Geddes)	 	9:24 pm, 29 Apr 2022
Elisa Gilco (SnagIt)	 	9:24 pm, 29 Apr 2022
Arny Boyd (Janyboy)	 	9:24 pm, 28 Apr 2022
Sarvad Mendel (Kamuel)	 	9:24 pm, 28 Apr 2022
Melissa Dale (Palmas)	 	9:24 pm, 23 Apr 2022
Periwojo Luton (Kempesant)	 	9:24 pm, 22 Apr 2022
Kasim Maris (Kasman)	 	9:24 pm, 21 Apr 2022
Teguh Pratomo (Zanyal)	 	9:24 pm, 21 Apr 2022
Umarandi Luton (Kempesant)	 	9:24 pm, 19 Apr 2022
Francisces Hill (Francisces)	 	9:24 pm, 18 Apr 2022



Personal Profile

Settings

Logout

↩ ↑ You may choose to add or edit your account information by clicking on your profile icon and selecting “Personal Profile”.

What can be added/edited:

- Profile picture (clicking on the profile icon)
- Basic Information



Department Administrators

- About Department Administrators
- Adding Department Administrators
- Editing Department Administrators
- Deleting Department Administrators



About Department Administrators

The screenshot displays the 'Department Administrators' page. At the top, there is a navigation bar with 'Customer Login', 'Organisation', 'Support Team', and 'Users'. Below this, the page title 'Department Administrators' is shown, along with a '+ Add a New Department Administrator' button and a search bar. The main content is a table with the following columns: 'name', 'FACILITY & DEPARTMENT', and 'LAST TIME'. The table lists ten administrators, each with a checkbox, a profile picture, and a list of facilities/departments they manage.

name	FACILITY & DEPARTMENT	LAST TIME
Wahd Bouain (wah10)	IT, HR, Finance	10:26 am, 18 Apr 2023
Carlo Miguell (CarloM)	IT	10:25 am, 18 Apr 2023
Wahid Mawad (WahidM)	IT, HR	10:24 am, 18 Apr 2023
Muhammad Usaidan (MuhammadU)	IT, HR, Finance	10:24 am, 18 Apr 2023
Seth Pines (SethP)	IT	10:24 am, 18 Apr 2023
Yusef Nabil (YusefN)	IT, HR	10:24 am, 18 Apr 2023
Oday Dawood (OdayD)	IT, HR, Finance	10:24 am, 18 Apr 2023
Rea Carroll (ReaC)	IT	10:24 am, 18 Apr 2023
Zachary Waive (ZacharyW)	IT	10:24 am, 18 Apr 2023
Demian Hernandez (DemianH)	IT, HR, Finance	10:24 am, 18 Apr 2023



← ↑ You may access the Department Administrators page through the “**Organisation**” tab at the **top navigation bar**.

← The **Department Administrators** screen shows a list of Department Admin under your organization

← Each Department Admin may manage multiple facility and department

You can manage each list by adding, editing and deleting.



Adding Department Administrators

+ Add A New Department Administrator

The screenshot shows a web application interface for managing Department Administrators. At the top, there is a navigation bar with tabs for 'Customer Login', 'Organisation', 'Support Team', and 'Users'. The 'Organisation' tab is active. Below the navigation bar, the page title is 'Department Administrators'. There is a search bar and a button labeled '+ Add A New Department Administrator'. Below this, there is a table listing the current administrators. The table has columns for 'Name', 'Role(s) & Department', 'Last Date', and 'Action'. The table contains 10 rows of data, each representing an administrator with their name, role(s), department, last date, and edit/delete icons.

Name	Role(s) & Department	Last Date	Action
Web Admin (web@C)	Web Admin (web@C)	10 Apr 2023	[Edit] [Delete]
Carlo Mignani (CarloM)	Carlo Mignani (CarloM)	10 Apr 2023	[Edit] [Delete]
Wesley Mason (WesleyM)	Wesley Mason (WesleyM)	10 Apr 2023	[Edit] [Delete]
Mahmoud Elgendy (MahmoudE)	Mahmoud Elgendy (MahmoudE)	10 Apr 2023	[Edit] [Delete]
Seth Payne (SethP)	Seth Payne (SethP)	10 Apr 2023	[Edit] [Delete]
Yusef Nabil (YusefN)	Yusef Nabil (YusefN)	10 Apr 2023	[Edit] [Delete]
Orin Cooper (OrinC)	Orin Cooper (OrinC)	10 Apr 2023	[Edit] [Delete]
Rea Carroll (ReaC)	Rea Carroll (ReaC)	10 Apr 2023	[Edit] [Delete]
Zachary Moore (ZacharyM)	Zachary Moore (ZacharyM)	10 Apr 2023	[Edit] [Delete]
Demian Hernandez (DemianH)	Demian Hernandez (DemianH)	10 Apr 2023	[Edit] [Delete]

↩ + To add a new Department Administrators, click on the “Add **New Department Administrator**”.



Adding Department Administrators

Add a New Department Admin
Follow the steps to add a new department admin.

Department Admin Details

Username
The username will be the email address. After creating a temporary password will be sent to the email address.

Profile Picture (Optional)
Upload a picture of the department admin or select an avatar for easier identification.

Next

Step up an account for the department admin by filling in the **username**.

Add a New Department Admin
Follow the steps to add a new department admin.

Basic Information

First Name
Yousef

Last Name
Juaifir

Email
yousefjuaifir@gmail.com

Country
Singapore

Mobile Number
+65 8394 4512

Back Next

Key in the basic information about the administrator.

Add a New Department Admin
Follow the steps to add a new department admin.

Department

Facility
Frontier Family Medicine Clinic

Department
Orthopaedic Surgery, Neurology, Infectious Disease

Facility
Frontier Medical @ Canberra

Department
Orthopaedic Surgery

Back Take Account

Assign new administrator to a facility and department

You may assign the admin to multiple facility and department by clicking on the **“+Add Facility”** button located below.



Editing Department Administrators

The screenshot shows a web application interface for managing department administrators. At the top, there is a navigation bar with tabs for 'Customer Login', 'Organisation', 'Support Team', and 'Users'. The 'Organisation' tab is active. Below the navigation bar, the page title is 'Department Administrators'. There is a search bar and a button labeled 'Add a New Department Administrator'. Below this, there is a table listing department administrators. The table has columns for 'NAME', 'FACILITY & DEPARTMENT', 'LAST DATE', and 'EDIT'. The table contains 10 rows of data, each representing a department administrator with their name, facility and department, last date, and edit icon.

NAME	FACILITY & DEPARTMENT	LAST DATE	EDIT
Wahd Basim (WahdB)	IT, HR, Finance	10/24 apr, 18 Apr 2023	[Edit]
Carlo Mignani (CarloM)	IT	10/25 apr, 18 Apr 2023	[Edit]
Wahid Masood (WahidM)	IT, HR	10/24 apr, 18 Apr 2023	[Edit]
Mahmoud Elgendy (MahmoudE)	IT, HR, Finance	10/24 apr, 18 Apr 2023	[Edit]
Seth Payne (SethP)	IT	10/24 apr, 18 Apr 2023	[Edit]
Yusef Nabil (YusefN)	IT, HR	10/24 apr, 18 Apr 2023	[Edit]
Omar Gwede (OmarG)	IT, HR, Finance	10/24 apr, 18 Apr 2023	[Edit]
Rea Carroll (ReaC)	IT	10/24 apr, 18 Apr 2023	[Edit]
Zachary Waive (ZacharyW)	IT	10/24 apr, 18 Apr 2023	[Edit]
Demian Hernandez (DemianH)	IT, HR, Finance	10/24 apr, 18 Apr 2023	[Edit]

← You may choose to add or edit the department administrator information by clicking on the edit icon button

What can be added/edited:

- Basic Information
- Facility & department



Deleting Department Administrator

NAME	ROLES & DEPARTMENT	LAST SYNC	EDIT
Wahd Bouain (wahd@)	Admin, Support	10:26 am, 18 Apr 2023	
Carlo Magalhães (CarloM)	Admin	10:26 am, 18 Apr 2023	
Abdulla Mawad (AbdullaM)	Admin	10:26 am, 18 Apr 2023	
Mahmoud El-Bardouni (Mahmoud@)	Admin, Support	10:26 am, 18 Apr 2023	
Seth Payne (SethP)	Admin	10:26 am, 18 Apr 2023	
Yusef Nabil (YusefN)	Admin	10:26 am, 18 Apr 2023	
Oday Dawood (OdayD)	Admin, Support	10:26 am, 18 Apr 2023	
Rea Carroll (ReaC)	Admin	10:26 am, 18 Apr 2023	
Zachary Waive (ZacharyW)	Admin	10:26 am, 18 Apr 2023	
Demian Hernandez (DemianH)	Admin, Support	10:26 am, 18 Apr 2023	



Are you sure you want to **delete** the department administrator "**Abram George**"?

This action cannot be reversed.

Cancel

Delete Department Admin

↩️ You may choose to delete the department administrator information by clicking on the delete icon button

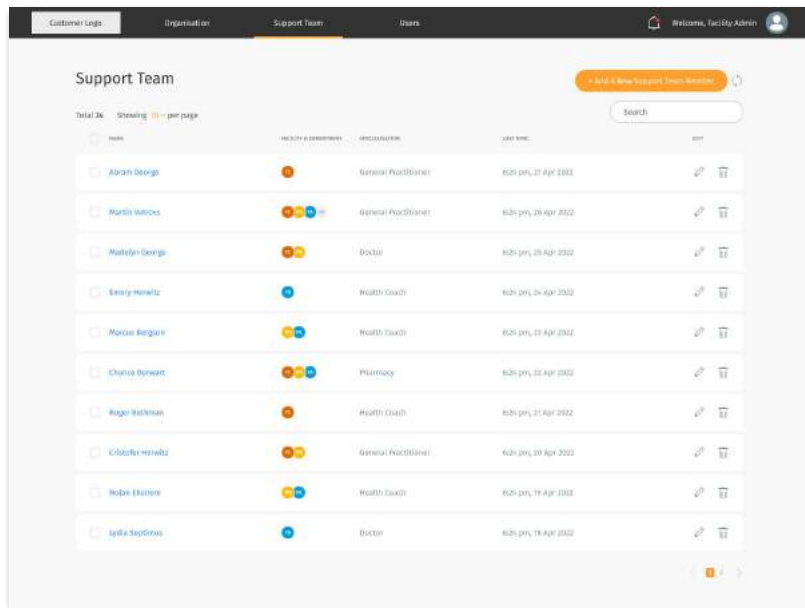


Support Team

- About Support Team
- Adding Support Team Member
- Editing Support Team Member
- Deleting Support Team Member
- Assigning User to Support Team Member



About Support Team



← You may access the Support Team page through the **“Support Team”** tab at the **top navigation bar**.

← The **Support Team** screen shows a list of health professionals under your organization

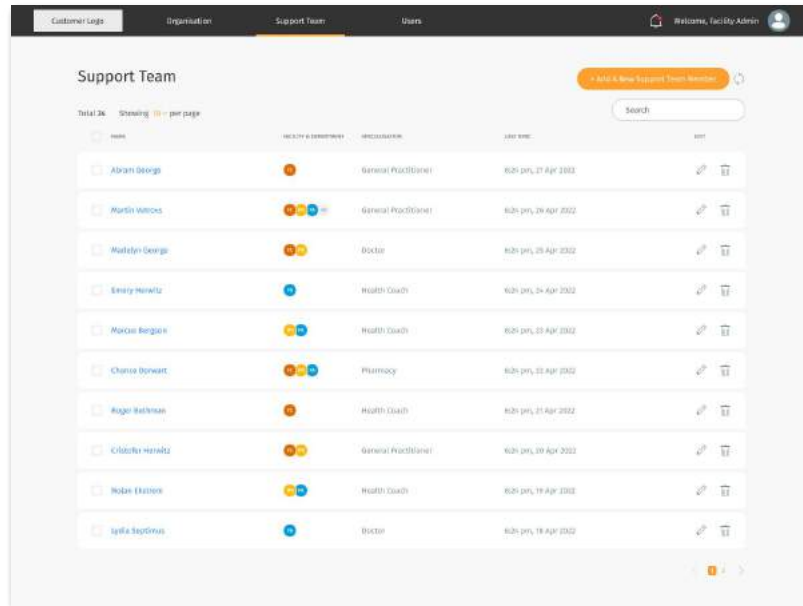
← Each Support Team Members may manage multiple facility and department





















You can manage each list by adding, editing and deleting.



Adding Support Team Member

+ Add A New Support Team Member



name	health & experience	discussion	join time	edit
Abram George	1	General Practitioner	82h (hrs), 27 Apr 2023	 
Martin Welles	2 3 4	General Practitioner	82h (hrs), 26 Apr 2022	 
Mallory George	1 2	Doctor	82h (hrs), 25 Apr 2022	 
Emily Henzls	1	Health Coach	82h (hrs), 24 Apr 2022	 
Marcus Bergin	1 2	Health Coach	82h (hrs), 23 Apr 2022	 
Chance Dewart	1 2 3	Pharmacy	82h (hrs), 22 Apr 2022	 
Roger Waldman	1	Health Coach	82h (hrs), 21 Apr 2022	 
Cristina Henzls	1 2	General Practitioner	82h (hrs), 19 Apr 2022	 
Nolan Klinton	1 2	Health Coach	82h (hrs), 19 Apr 2022	 
Lydia Koptovus	1	Doctor	82h (hrs), 18 Apr 2022	 

← ↑ To add a new Support Team Member, click on the “**Add a New Support Team Member**”.



Adding Support Team Member

Add a New Support Team Member

Follow the steps to add a new support team member.

The screenshot shows the first step of the form, 'Account Setup'. A vertical progress bar on the left has five steps: 1. Account Setup (highlighted with an orange circle), 2. Basic Information, 3. Profile Picture, 4. Contact Information, and 5. Profile & Department. The main content area is titled 'Support Team Member Details'. It contains an 'Email ID' input field with a placeholder 'Enter email address'. Below it is a note: 'This email ID will be used as login account. After creation, a temporary password will be sent to your email address.' There is a 'Profile Picture (Optional)' section with the instruction 'Upload a picture of the support team member or select an avatar for easier identifiers.' Below this are three circular avatars. At the bottom right is an orange 'Next' button.

Set up an account for the Support Team Member by filling in the **E-Mail** and uploading a **profile picture** (optional)

Add a New Support Team Member

Follow the steps to add a new support team member.

The screenshot shows the second step of the form, 'Basic Information'. The vertical progress bar on the left now shows 'Account Setup' with a green checkmark and 'Basic Information' with an orange circle. The main content area is titled 'Basic Information' and contains several input fields: 'First Name' (filled with 'John'), 'Last Name' (filled with 'Atkins'), 'Specialisation' (filled with 'Doctor'), 'Country' (a dropdown menu filled with 'Singapore'), and 'Contact Number' (filled with '+65 8394 4532'). At the bottom left is a 'Back' button and at the bottom right is an orange 'Next' button.

Key in the basic information about the Support Team Member.



Adding Support Team Member

Add a New Support Team Member

Follow the steps to add a new support team member.

Account Setup ✓
User name & Permissions

Basic Information ✓
Enter support team member details

Unit Preferences ○
Select measurement units

Notification Preference ✓
Select notification preference

Facility & Department ○
Assign facility & department

Unit Preferences

Measurement units

Miles (mi) Miles (mi)

Temperature

Celsius (°C) Fahrenheit (°F)

Volume

Millilitres (ml) Fluid Ounces (oz)

Weight

Centimetres (cm) Feet & Inches

Height

Centimetres (cm) Feet & Inches

Medication reference

Centimetres (cm) Inch (in)

Oral dose

Milligrams per litre (mg/L) Milligrams per decilitre (mg/dL)

IV dose

Milligrams per litre (mg/L) Milligrams per decilitre (mg/dL)

Rate

Millilitres per hour (mL/hr) Percentage (%)

Back **Next**

Assign the preferred “Unit Preference” the Support Team Member would like to view with.

Add a New Support Team Member

Follow the steps to add a new support team member.

Account Setup ✓
User name & Permissions

Basic Information ✓
Enter support team member details

Unit Preferences ✓
Select measurement units

Notification Preference ✓
Select notification preference

Facility & Department ○
Assign facility & department

Facility & Department

Facility

Frontier Family Medicine Clinic

Department

Orthopaedic Surgery, Neurology, Infectious Disease

Facility

Frontier Medical @ Canberra

Department

Orthopaedic Surgery

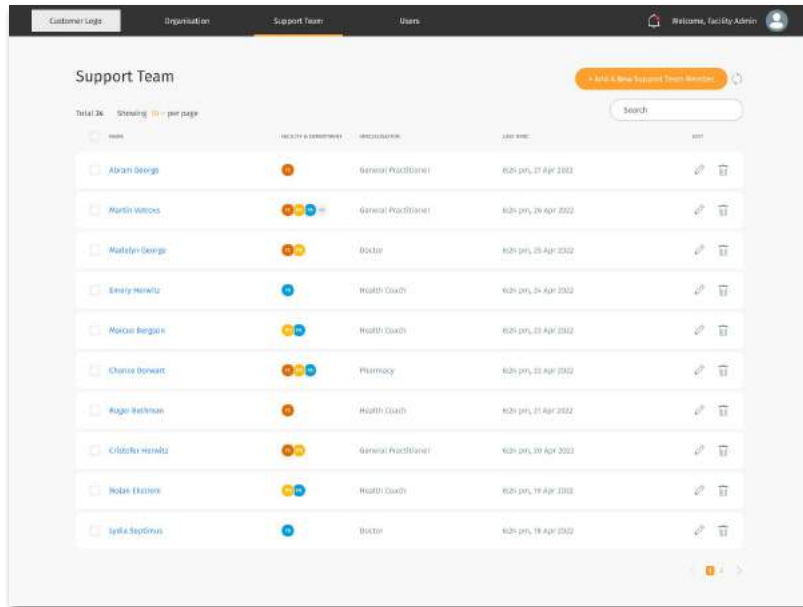
Back **Next**

Assign new Support Team Member to a facility and department

You may assign the admin to multiple facility and department by clicking on the “+Add Facility” button located below.



Editing Support Team Member



The screenshot shows a web application interface for managing a support team. At the top, there are navigation tabs for 'Customer Logs', 'Organisation', 'Support Team', and 'Users'. The 'Support Team' tab is active. Below the navigation, there is a header for 'Support Team' with a '+ Add & New Support Team Member' button and a search bar. The main content is a table listing team members. Each row includes a profile icon, name, role, and join date. Edit and delete icons are visible for each member.

name	health & department	description	join time	edit
Abram George	👤	General Practitioner	82h 0m, 27 Apr 2023	✏️ 🗑️
Marlin Welles	👤 🏠 🏢	General Practitioner	82h 0m, 29 Apr 2022	✏️ 🗑️
Mallory George	👤 🏠	Doctor	82h 0m, 29 Apr 2022	✏️ 🗑️
Emery Henaltz	👤	Health Coach	82h 0m, 24 Apr 2022	✏️ 🗑️
Maxon Bergan	👤 🏠	Health Coach	82h 0m, 23 Apr 2022	✏️ 🗑️
Chance Dewart	👤 🏠 🏢	Pharmacy	82h 0m, 22 Apr 2022	✏️ 🗑️
Roger Waldman	👤	Health Coach	82h 0m, 21 Apr 2022	✏️ 🗑️
Cristina Henaltz	👤 🏠	General Practitioner	82h 0m, 09 Apr 2022	✏️ 🗑️
Nolan Klinton	👤 🏠	Health Coach	82h 0m, 19 Apr 2022	✏️ 🗑️
Iyela Koptovus	👤	Doctor	82h 0m, 18 Apr 2022	✏️ 🗑️

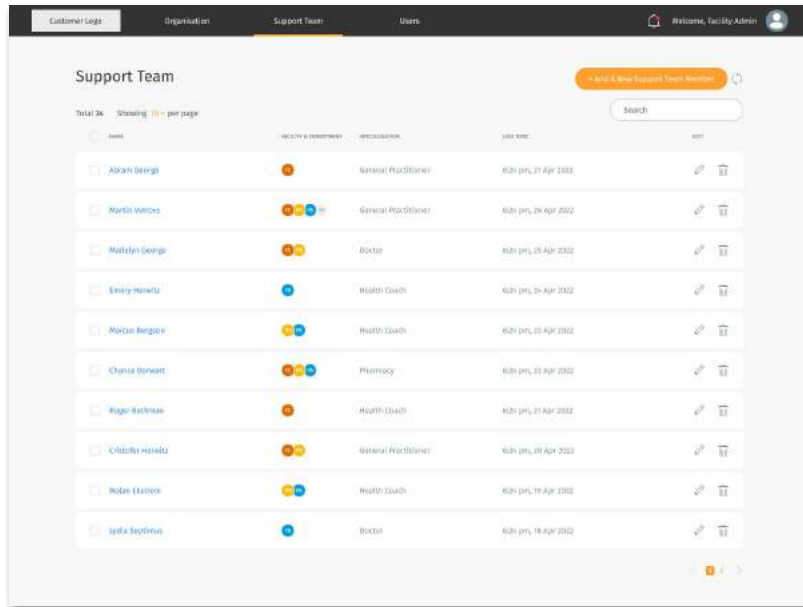
← You may choose to add or edit the Support Team Members information by clicking on the edit icon button

What can be added/edited:

- Profile picture (clicking on the profile icon)
- Basic Information
- Unit Preference
- Facility & department

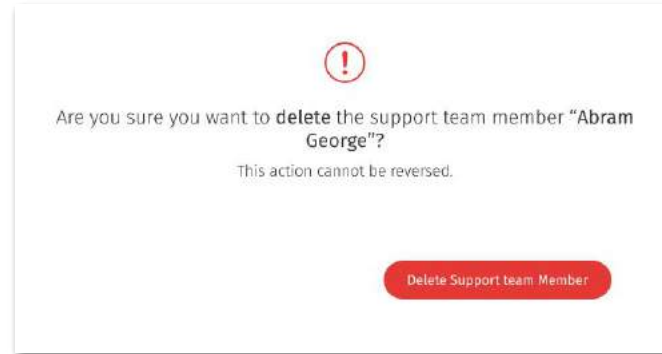


Deleting Support Team Member



The screenshot shows a web application interface for managing a support team. At the top, there are navigation tabs: Customer Logs, Organisation, Support Team (selected), and Users. A user profile for 'Welcome, Facility Admin' is visible in the top right. Below the tabs, the 'Support Team' section is displayed. It includes a search bar and a table of team members. Each row in the table represents a team member and includes a delete icon (a trash can) in the rightmost column.

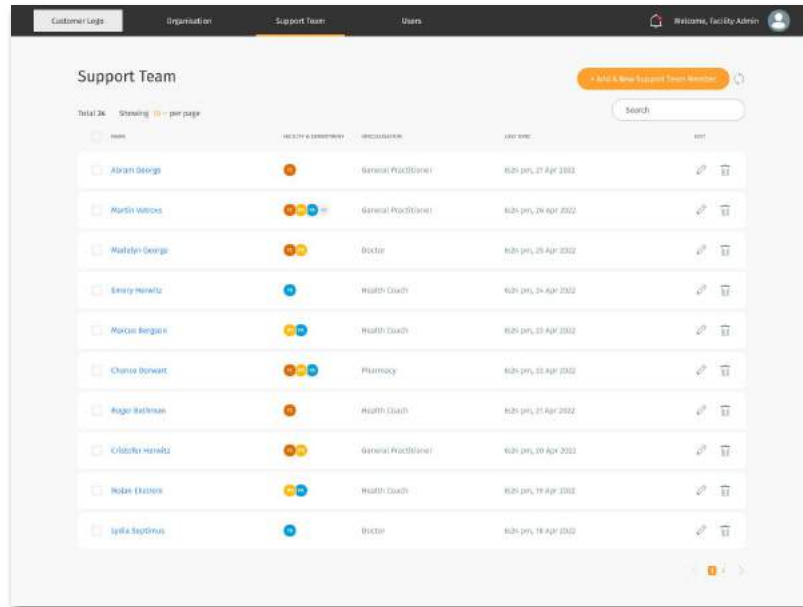
name	health & government	specialisation	join time	edit
Abram George	🇺🇸	General Practitioner	6/21 pm, 27 Apr 2023	🗑️
Martin Welles	🇺🇸 🇬🇧	General Practitioner	6/21 pm, 29 Apr 2022	🗑️
Mallory George	🇺🇸 🇬🇧	Doctor	6/21 pm, 29 Apr 2022	🗑️
Emily Henkel	🇺🇸	Health Coach	6/21 pm, 24 Apr 2022	🗑️
Maxim Bergin	🇺🇸 🇬🇧	Health Coach	6/21 pm, 23 Apr 2022	🗑️
Chance Dewart	🇺🇸 🇬🇧	Pharmacy	6/21 pm, 22 Apr 2022	🗑️
Roger Waldman	🇺🇸	Health Coach	6/21 pm, 21 Apr 2022	🗑️
Cristina Henkel	🇺🇸 🇬🇧	General Practitioner	6/21 pm, 09 Apr 2022	🗑️
Nolan Klinton	🇺🇸 🇬🇧	Health Coach	6/21 pm, 19 Apr 2022	🗑️
Lydia Kopturus	🇺🇸	Doctor	6/21 pm, 18 Apr 2022	🗑️



↕️ You may choose to delete the Support Team Member information by clicking on the delete icon button



Assigning User to Support Team Member



The screenshot shows a web application interface for managing a support team. At the top, there are navigation tabs for 'Customer Logs', 'Organisation', 'Support Team', and 'Users'. The 'Support Team' tab is active. Below the tabs, there is a header for 'Support Team' with a '+ Add & Remove Support Team Member' button and a search bar. The main content is a table listing team members. Each row includes a checkbox, a name, a role (with a corresponding icon), and a date. The table is titled 'Total: 24' and 'Showing 10 per page'.

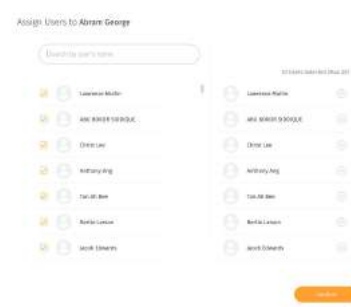
<input type="checkbox"/>	NAME	HEALTH & SUPPORT TEAM	PROFESSION	JOIN DATE		
<input type="checkbox"/>	Abram George		General Practitioner	8/21 PM, 27 Apr 2023		
<input type="checkbox"/>	Martin Welles		General Practitioner	8/21 PM, 29 Apr 2022		
<input type="checkbox"/>	Mallory George		Doctor	8/21 PM, 29 Apr 2022		
<input type="checkbox"/>	Emery Henafiz		Health Coach	8/21 PM, 24 Apr 2022		
<input type="checkbox"/>	Maxim Bergier		Health Coach	8/21 PM, 23 Apr 2022		
<input type="checkbox"/>	Chance Doyant		Pharmacy	8/21 PM, 22 Apr 2022		
<input type="checkbox"/>	Roger Waldman		Health Coach	8/21 PM, 21 Apr 2022		
<input type="checkbox"/>	Christie Henafiz		General Practitioner	8/21 PM, 09 Apr 2022		
<input type="checkbox"/>	Nolan Klinton		Health Coach	8/21 PM, 19 Apr 2022		
<input type="checkbox"/>	Lydia Kopturus		Doctor	8/21 PM, 18 Apr 2022		

← You may view and assign users to a Support Team Member by navigating to the member's User page by clicking on the Support Team Member.



Assigning User to Support Team Member

user	gender	age	SUPPORT TEAM	CONSISTENT & USE COMMENTS	LAST TIME
ANDREW BROWN (202042)	M	28	+	+	6:24 pm, 27 Apr 2022
CHLOE LEE (202042)	F	30	+	+	6:24 pm, 26 Apr 2022
STEPHAN GIBSON (202042)	F	47	+	+	6:24 pm, 25 Apr 2022
FRANCOISE BIRD (202042)	M	37	+	+	6:24 pm, 24 Apr 2022
MARCO BELLON (202042)	M	71	+	+	6:24 pm, 23 Apr 2022
ANNE MARIE CARROLL (202042)	F	28	+	+	6:24 pm, 22 Apr 2022
LAURENCE MARIE (202042)	M	75	+	+	6:24 pm, 21 Apr 2022
LYNNIE BROWN (202042)	F	33	+	+	6:24 pm, 20 Apr 2022
PAUL DUNN (202042)	M	40	+	+	6:24 pm, 19 Apr 2022
ABRAM GEORGE (202042)	M	55	+	+	6:24 pm, 18 Apr 2022



← You may only assign user that is under the same facilities with the Support Team Member.

← On the Member's userpage, you may assign user to the member by click on the **“+Assign Users”** button.

↑ Assign user for the member by selecting through the list of users or search the user through the search box.



User

- About User
- Inviting User
- Onboarding User
- Editing assigned users
- Sending broadcast message to user(s)
- Deleting User



About Users

NAME	GENDER	AGE	SUPPORT TEAM	GROUP & DEPARTMENT	LAST TIME	EDIT
ANGUS WOODROW WOODROW (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Cheryl Lee (SUPPORT)	F	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Sharon Davis Hill (SUPPORT)	F	47	[Icon]	[Icon]	6:24 (PM), 26 Apr 2022	[Edit] [Delete]
Patricia Sherman (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Jonathan Matheson (SUPPORT)	M	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Heidi Sullivan	M	29	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Blaine Roberts	F	40	[Icon]	[Icon]	[Onboard]	[Delete]
Michael Howard	F	30	[Icon]	[Icon]	[Onboard]	[Delete]
Tom Hall	M	64	[Icon]	[Icon]	[Pending Activation]	[Delete]
William Simpson	F	74	[Icon]	[Icon]	[Pending Activation]	[Delete]

- All Users
- Assigned Users
- Unassigned Users
- Pending Onboarding Users
- Pending Activation List

← You may access the User page through the “Users” tab at the **top navigation bar**.

← The **Users** screen shows a list of Users under your organization care.

You can manage each list by adding, editing and deleting.

↑ You may filter through the different status of users through the drop down.

An assigned users refers to a support team member assigned to them



About My Users (cont.)

↑ PII enabled

← Your organisation administrator may restrict your access to personal identifiable information (PII). Your admin may enable/disable your access at any points in time.

← Note that if your PII access is disabled, you will not be able to view your users' names (which will be fully blurred). You can refer to their User ID as required.

↑ PII disabled



Users List Summary

↓ This is an explanation summary of the different Users that can be viewed/filtered from the “Users” dashboard.

Assigned Users	Unassigned Users	Pending Onboarding Users	Pending Activation List	Invited Users List
Users who have a support team assigned to them (either via self selection or admin)	Users who have been onboarded previously - but for some reason doesn't have a support team (e.g. User Requests a Change / Off Duty)	New Users who have completed mobile onboarding on mobile app & did not select support team	Users who have not completed mobile onboarding procedure (download app & complete profile)	Users who are invited by admins or support team members but have not registered. This list is the same across all dashboard roles.



Inviting New Users

The screenshot shows a user management interface with a table of users and an 'Invite User' modal. The table has columns for Name, Contact Number, Email, Invited By, Date Last Sent, Invitation Status, and Edit. The modal form includes fields for First Name, Last Name, and Email, a section for the invitation code (displayed as '45 123 4567'), and radio buttons for 'SMS only', 'Email only', and 'SMS & Email'. A 'Send Invitation' button is at the bottom of the modal.

NAME	CONTACT NUMBER	EMAIL	INVITED BY	DATE LAST SENT	INVITATION STATUS	EDIT
[icon] Bobby [icon]	+65 8881 0101	bobby.s@yopmail.com	[icon]	4:03 PM, 8 May 2023	Active	[icon] [icon] [icon]
[icon] Bryan [icon]	+65 8329 3518	bryan.chen123@yopmail.com	[icon]	4:00 PM, 8 May 2023	Active	[icon] [icon] [icon]
[icon] Erlita [icon]	+65 93625373	erlita.d@acruze@yopmail.com	[icon]	3:35 PM, 8 May 2023	Active	[icon] [icon] [icon]
[icon] Andrew [icon]	+65 83811278	andrew.lan123@yopmail.com	[icon]	3:01 PM, 8 May 2023	Active	[icon] [icon] [icon]
[icon] Andrew [icon]					Cancelled	[icon] [icon] [icon]
[icon] Andrew [icon]					Cancelled	[icon] [icon] [icon]
[icon] Andrew [icon]					Cancelled	[icon] [icon] [icon]
[icon] Andrew [icon]					Cancelled	[icon] [icon] [icon]

↗ You may invite a User to start their program under your facility by clicking on the **'+Invite a New User'**.

← Depending on the organisation setup, invitation code may be turned **off** or turned **on**.

Invitation code turned ON: Invited users can have three states - **'Invited'**, **'Cancelled'** (means invitation is cancelled by administrator), and **'Expired'** (means code expired).

Invitation code turned OFF: Invited users can have two states - **'Invited'** and **'Cancelled'** (means invitation is cancelled by administrator).



Inviting New Users

- Invite users

Invite User

Follow the steps to add a new user.

User's Details

First Name

Last Name

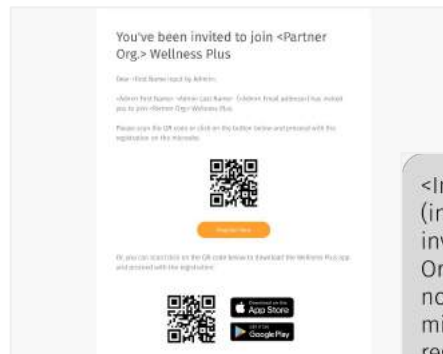
Email

An email will be sent to the user with the registration instruction.

Contact Number

Please select the mode of invitation

SMS Only Email Only SMS & Email



<Inviter Name>
(inviter@partnerorg.com) has invited you to join <Partner Org.> Wellness Plus. Register now at <https://ccwc-dev-microsite.connectedlife.io/registration/user?id=150>.

- ↩ To invite users manually, click “+Invite A New User”.
- ← Fill up the User Name & Email/mobile number, and mode of invitation.
- ↑ Upon invitation, users will receive invitation with link to microsite, together with an invitation code if the platform owner has switched on invitation code settings. The organisation section will be prefilled to that of the inviting organisation.



Inviting New Users ○ Cancel invite


The screenshot shows a user management interface with a table of invited users. A pop-up dialog is displayed over the first row, which is for Bobby Lai. The dialog asks for confirmation to cancel the invitation and provides 'Back' and 'Cancel invite' buttons.

NAME	CONTACT NUMBER	EMAIL	INVITED BY	DATE LAST SENT	STATUS	ACTION
Bobby Lai	+65 8881 0101	bobby.lai@yopmail.com	Admin	4:03 PM, 8 May 2023	Active	Cancel
Bryan Chan	+65 8329 3518	bryan.chan123@yopmail.com	Admin	4:00 PM, 8 May 2023	Active	Cancel
Erilla Dfacruz	+65 93625373	erilla.dfacruz@yopmail.com	Admin	3:33 PM, 8 May 2023	Active	Cancel
Andrew Tan	+65 83811278	andrew.tan123@yopmail.com	Admin	3:01 PM, 8 May 2023	Active	Cancel
Andrew Chen	+65 91919191	andrewchen@yopmail.com	Admin	11:58 AM, 8 May 2023	Active	Cancel
Andrew Tan	+65 81918124					
Andrew Tan	+65 8123 1133					

Are you sure you want to **cancel** the invitation sent to **"Bobby Lai (bobby.lai@yopmail.com)"**?

The invited user will not be able to access their invitation link.

[Back](#) [Cancel invite](#)

← You can cancel an active invitation by clicking on the  button. A pop up will show accordingly to confirm your cancellation.

Once an invitation is cancelled, the user will not be able to access the invitation link sent and/or use the invitation code provided to register on their mobile app.


The cancel button will be disabled once an invitation has been cancelled.



Inviting New Users ○ Delete Invite

The screenshot shows a user management interface with a table of users. A modal dialog is open over the table, asking for confirmation to delete an invitation for the user 'Alvita Ard (alvard123@yopmail.com)'. The dialog includes a warning icon, the user's name and email, a note that the action is irreversible, and 'Cancel' and 'Remove' buttons.

NAME	CONTACT NUMBER	EMAIL	INVITED BY	DATE LAST SENT	NETWORK STATUS	EDIT
Alvita Ard	+65 8881 0101	bobby.sai@yopmail.com	Admin	4:03 PM, 8 May 2023	Active	[Edit] [Delete]
Bryan Chen	+65 8329 3518	bryan.chen123@yopmail.com	Admin	4:00 PM, 8 May 2023	Active	[Edit] [Delete]
Erilita Dylacruz	+65 93625373	erilita.dylacruz@yopmail.com	Admin	3:35 PM, 8 May 2023	Active	[Edit] [Delete]
Andrew Tan	+65 83811228	andrew.tan123@yopmail.com	Admin	3:01 PM, 8 May 2023	Active	[Edit] [Delete]
Alvita Ard	+65 81					
Alvita Ard	+65 81					
Alvita Ard	+65 81					

← You can delete an invitation only if it has been cancelled. Click  to delete the invitation. A prompt will appear to confirm your deletion.



Onboarding Users



The screenshot shows a web application interface for managing users. At the top, there are navigation tabs: "Customer Login", "Organisation", "Support Team", and "Users" (which is selected). To the right of the tabs are "Welcome, Facility Admin" and a user profile icon. Below the navigation, the page title is "Users" with a sub-label "All Users". There are two buttons: "Add User" and a refresh icon. Below this, it says "Total 34 Showing 10 per page" and a search bar. The main content is a table with columns: "NAME", "GENDER", "AGE", "SUPPORT TEAM", "GROUPS & PERMISSIONS", "LAST TIME", and "EDIT". The table contains 10 rows of user data. The last two rows, "Blaise Roberts" and "Michael Howard", have an orange "Onboard" button in the "EDIT" column. The last two rows, "Tom Hall" and "William Simpson", have the text "Pending Activation" in the "EDIT" column.

NAME	GENDER	AGE	SUPPORT TEAM	GROUPS & PERMISSIONS	LAST TIME	EDIT
ANDREW WOODWARD (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Christ Lee (SUPPORT)	F	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Sharon Davis (SUPPORT)	F	47	[Icon]	[Icon]	6:24 (PM), 26 Apr 2022	[Edit] [Delete]
Patrick Sherman (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Jonathan Matheson (SUPPORT)	M	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Heidi Sullivan	M	29	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Blaise Roberts	F	40	[Icon]	[Icon]		[Onboard] [Delete]
Michael Howard	F	30	[Icon]	[Icon]		[Onboard] [Delete]
Tom Hall	M	64	[Icon]	[Icon]		Pending Activation
William Simpson	F	74	[Icon]	[Icon]		Pending Activation

↔ You may onboard a new user who has registered by clicking on the **“Onboard”** button in the Users list



Onboarding Users

The screenshot shows a web form titled "Onboard a New User" with a sub-header "Follow the steps to onboard a new user." The form is divided into several sections, each with a status indicator: "Mobile Onboarding" (checked), "Basic Information" (checked), "Medical History" (checked), "General Readings" (checked), "Lifestyle" (checked), "Geolocation Setting" (checked), and "Facility & Department" (active). The "General Readings" section includes fields for "First Name", "Last Name", "DOB", "Sex", "Height", "Weight", "Blood Pressure", "Heart Rate", "Respiratory Rate", "Temperature", "Pulse Oximetry", "Vision", "Hearing", "Cognition", "Mental Status", "Allergies", "Current Medications", "Past Medical History", "Social History", "Family History", "Insurance", "Referral", "Referring Physician", "Referral Date", "Referral Facility", "Referral Reason", "Referral Date", "Referral Facility", "Referral Reason". The "Facility & Department" section includes a dropdown for "Facility" (Frontier Family Medicine Clinic) and a dropdown for "Support Team Member" (Abram George). The "Department" dropdown is set to "aedic Surgery, Neurology, Infectious Disease". A "Back" button is at the bottom left, and an "Onboard User" button is at the bottom right.

Check or fill in (when necessary) User's general readings, lifestyle and geolocation settings.

Onboard a New User

Follow the steps to onboard a new user.

- Mobile Onboarding
Profile completed
- Basic Information
Complete user details
- Medical History
Concerns & past occurrences
- General Readings
Vital health & condition
- Lifestyle
Smoking & drinking history
- Geolocation Setting
Geolocation address & radius
- Facility & Department
Assign facility, department & support team members

Facility & Department

Facility
Frontier Family Medicine Clinic

*Support Team Member
Abram George

Department
aedic Surgery, Neurology, Infectious Disease

Back

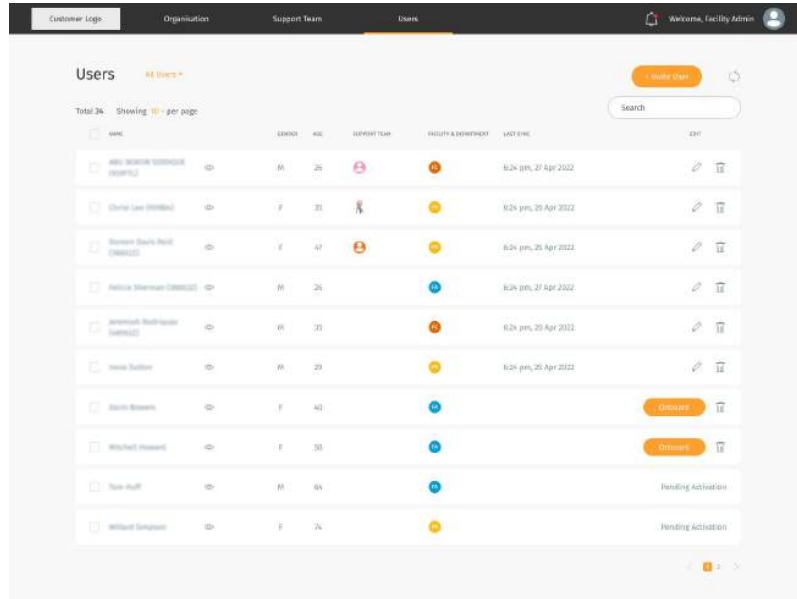
Onboard User

Assign User to facility, support team members and department.

Click **"Onboard User"** to complete onboarding



Editing Assigned Users



The screenshot displays a user management interface. At the top, there are navigation tabs: 'Customer Login', 'Organisation', 'Support Team', and 'Users'. The 'Users' tab is active. Below the navigation, there is a search bar and a 'Health chat' button. The main content area shows a list of users with the following columns: 'NAME', 'GENDER', 'AGE', 'SUPPORT TEAM', 'FACILITY & DEPARTMENT', 'LAST TIME', and 'EDIT'. The 'EDIT' column contains an edit icon (pencil) and a delete icon (trash). The users listed are:

NAME	GENDER	AGE	SUPPORT TEAM	FACILITY & DEPARTMENT	LAST TIME	EDIT
ANGUS WOODROW WOODROW (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Cheryl Lee (SUPPORT)	F	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Sharon Davis Reid (SUPPORT)	F	47	[Icon]	[Icon]	6:24 (PM), 26 Apr 2022	[Edit] [Delete]
Patricia Sherman (SUPPORT)	M	26	[Icon]	[Icon]	6:24 (PM), 27 Apr 2022	[Edit] [Delete]
Jameson Matheson (SUPPORT)	M	31	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Heidi Sullivan	M	29	[Icon]	[Icon]	6:24 (PM), 20 Apr 2022	[Edit] [Delete]
Blaine Roberts	F	40	[Icon]	[Icon]	[Pending Activation]	[Edit] [Delete]
Michael Howard	F	30	[Icon]	[Icon]	[Pending Activation]	[Edit] [Delete]
Tom Hall	M	64	[Icon]	[Icon]	[Pending Activation]	[Edit] [Delete]
William Simpson	F	74	[Icon]	[Icon]	[Pending Activation]	[Edit] [Delete]

You may choose to add or edit the User's information by clicking on the edit icon button

What can be added/edited:

- Profile picture (clicking on the profile icon)
- Basic Information
- Medical History
- General Readings
- Lifestyle
- Geolocation Setting
- Facility, Support Team and Department



Sending Broadcast Message to User(s)

The screenshot shows a web application interface for managing users. At the top, there are navigation tabs: Customer Login, Organisation, Support Team, and Users (which is selected). Below the tabs, there's a header for 'Users' with a sub-tab 'All Users'. A search bar and a 'Send message' button are visible. The main area contains a table of users with columns for name, gender, age, support team, group & department, last time, and edit. The table lists 10 users, with the first three having speaker icons. At the bottom, a status bar indicates '3 patients selected' and 'esc to deselect all'.

NAME	GENDER	AGE	SUPPORT TEAM	GROUP & DEPARTMENT	LAST TIME	EDIT
ANGUS WOODROW WOODROW (SUPPORT)	M	26	[Icon]	[Icon]	9:24 (PM), 27 Apr 2022	[Icon]
Cheryl Lee (SUPPORT)	F	31	[Icon]	[Icon]	9:24 (PM), 20 Apr 2022	[Icon]
Sharon Davis Hill (SUPPORT)	F	47	[Icon]	[Icon]	9:24 (PM), 26 Apr 2022	[Icon]
Patricia Sherman (SUPPORT)	M	26	[Icon]	[Icon]	9:24 (PM), 27 Apr 2022	[Icon]
Jennifer Redinger (SUPPORT)	M	31	[Icon]	[Icon]	9:24 (PM), 20 Apr 2022	[Icon]
Heidi Sullivan	M	29	[Icon]	[Icon]	9:24 (PM), 20 Apr 2022	[Icon]
Blaine Roberts	F	40	[Icon]	[Icon]	[Icon]	[Icon]
Michael Howard	F	30	[Icon]	[Icon]	[Icon]	[Icon]
Tom Hall	M	64	[Icon]	[Icon]	[Icon]	[Icon]
William Simpson	F	74	[Icon]	[Icon]	[Icon]	[Icon]

The screenshot shows a modal dialog box titled 'Sending message to 3 patients'. It contains a text input field with the placeholder text 'Please sync your wearable device with the mobile app'. Below the input field, it indicates '1600 characters left'. At the bottom right, there is a 'Send message' button. A close button (X) is in the top right corner.

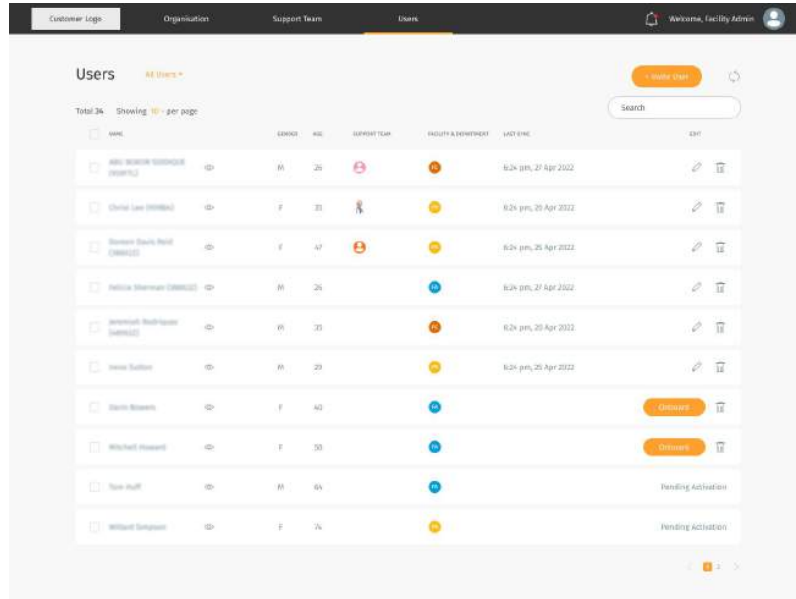
← Select the Users you want to send message to on the “Users” screen.

← You are able to send a broadcast message to your user(s) by clicking on the “Speaker” icon

↑ Once you have type out the message you wish to send to the user(s), click send message to send it out to your user.

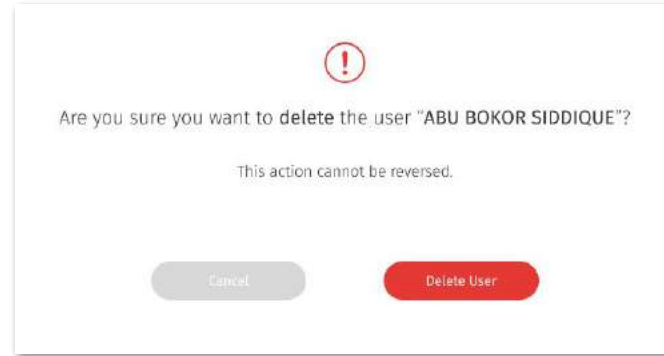


Deleting Users



The screenshot shows a web application interface for managing users. At the top, there are navigation tabs: Customer Login, Organisation, Support Team, and Users (which is selected). Below the tabs, there's a header for 'Users' with a search bar and a 'Delete User' button. The main content is a table with columns: NAME, GENDER, AGE, SUPPORT TEAM, GROUP & EMPLOYMENT, LAST TIME, and EDIT. The table lists several users, including 'ABU BOKOR SIDDIQUE (SUPPORT)', 'Chirak Laha (SUPPORT)', 'Shamim Sheikh Patel (SUPPORT)', 'Rafique Shekhar (SUPPORT)', 'Amrullah Hashimov (SUPPORT)', 'Haseeb Sultan', 'Rahim Sheikh', 'Muhammad Hussain', 'Rana Waqar', and 'Muhammad Saqib'. Each user row has a delete icon (trash can) in the EDIT column.

NAME	GENDER	AGE	SUPPORT TEAM	GROUP & EMPLOYMENT	LAST TIME	EDIT
ABU BOKOR SIDDIQUE (SUPPORT)	M	26			6:24 (PM), 27 Apr 2022	
Chirak Laha (SUPPORT)	F	31			6:24 (PM), 20 Apr 2022	
Shamim Sheikh Patel (SUPPORT)	F	47			6:24 (PM), 26 Apr 2022	
Rafique Shekhar (SUPPORT)	M	26			6:24 (PM), 27 Apr 2022	
Amrullah Hashimov (SUPPORT)	M	31			6:24 (PM), 20 Apr 2022	
Haseeb Sultan	M	29			6:24 (PM), 20 Apr 2022	
Rahim Sheikh	F	40				
Muhammad Hussain	F	30				
Rana Waqar	M	64				Pending Activation
Muhammad Saqib	F	74				Pending Activation



←↑ You may choose to delete your User by clicking on the delete icon button

